

Highlights 2017

Syria Iraq Lebanon Turkey

9 - 10

Somalia Ethiopia Kenya Rep of Sudan South Sudan

21 - 22

DPR Korea Bangladesh Nepal Afghanistan Pakistan

25 - 26

DR Congo Zambia Uganda Malawi Mozambique

31 - 32

Photo: Mamie Morray, mother of nine children, lives in Bo District, Sierra Leone, where Concern's Innovations for Maternal, Newborn and Child Health initiative has retrained over 200 former traditional birth attendants to become maternal and newborn health promoters. Photo by Kieran McConville /



Where We Work 2017

In 2017, Concern worked in 27 of the world's poorest and most vulnerable countries, directly reaching more than 10 million people.



Central African Republic Chad Democratic People's Republic of Korea Democratic Republic of Congo **Ethiopia** Haiti Kenya

Liberia **Malawi**

Lebanon

Mozambique

Nepal Niger **Pakistan** Republic of Sudan Rwanda Sierra Leone **Somalia South Sudan** Syria/Iraq Turkey **Uganda**

Concern by the Numbers

Net Assets at Beginning of Year

Net Assets at End of Year

Concern Worldwide US financial summary statement of activities for year ending December 31, 2017 (with summarized amounts for 2016)

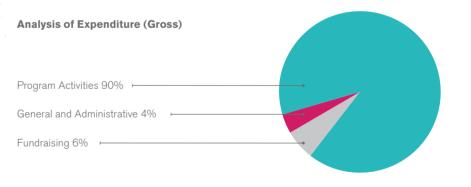
2016 Financial Performance	2017 Total	2016 Total
Support and Revenue		
Contributions and non-government grants	4,542,364	7,555,579
Support from Concern Worldwide	-	3,534
Government Grants	29,338,450	30,892,636
Special Events - net	2,840,287	3,046,210
Investment Income	6,746	7,826
Total Revenue and Support	36,727,847	41,505,785
Expenses		
Program Activities	32,096,204	39,246,599
Overseas Relief	30,624,517	32,886,225
Innovations	471,879	5,318,202
Development Education	999,808	1,042,172
General and Administrative	1,651,506	1,685,773
Fundraising	2,074,037	1,637,595
Total Expenses	35,821,747	42,569,967
Change in Net Assets	906,100	(1,064,182)

6.981.432

7,887,532

8.045.614

6,981,432



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Yemen

Zambia

Concern Worldwide Who we are and what we do

Our Identity - Who We Are

Concern Worldwide US (Concern) is a nongovernmental, international, humanitarian organization dedicated to the reduction of suffering and working toward the ultimate elimination of extreme poverty in the world's poorest countries.

Our Vision for Change

We believe in a world where no one lives in poverty, fear, or oppression; where all have access to a decent standard of living and the opportunities and choices essential to a long, healthy, and creative life; and where everyone is treated with dignity and respect.

Our Mission - What We Do

Our mission is to help people living in extreme poverty achieve major improvements in their lives that last and spread without ongoing support from Concern.

To achieve this mission, we engage in long-term development work, build resilience, respond to emergency situations, and seek to address the root causes of poverty through our development education and advocacy work.

Our Core Values

Built on our history and the voluntary, compassionate commitment of Concern's founders:

We focus on extreme poverty: We are driven by a clear focus on eliminating poverty in the most vulnerable places and responding to humanitarian crises.

We believe in equality: People are equal in rights and must be treated with respect and dignity.

We listen: Listening and partnership are key to empowering the poorest and most vulnerable to transform their own lives.

We respond rapidly: People affected by disasters are entitled to have their most basic needs met through rapid, effective, and principled responses.

We are courageous: Taking necessary risks, balanced with sound judgement, allows us to work in the most challenging

We are committed: We go the extra mile to support communities in times of need and in the face of very difficult operating environments.

We are innovative: Finding effective solutions requires innovative thinking combined with a pragmatic approach.

We are accountable: Accountability and transparency are central to all of our actions and use of resources.



Fatuma Mohamed and her husband, Abdulahi Osman, with their two boys: Yusuf, who is only three and a half weeks old, and two-year-old Mohamed, who recovered from moderate acute malnutrition following treatment at an outreach clinic in Kenya. Photo by Peter Caton.

A Message from the Chief Executive Officer Colleen Kelly & Board of Directors Chair Joanna Geraghty

It started with one emergency response in one country 50 years ago. It continues today with 65 responses to 24 emergencies – large and small – in the last year alone.

As we write this in 2018, we mark with great pride Concern Worldwide's 50th anniversary. It's a celebration of our consistent, steadfast commitment to working with the world's poorest to transform their lives and a sobering reminder of how much work remains before us, challenging us to renew that commitment.

In March 2018, the president of Ireland, Michael D. Higgins, hosted a reception in Dublin marking the milestone. He remarked, "I would like to thank Concern most profoundly for all that you've achieved, not just for the work that you've done, but for the work you continue to do. Through your work, you crafted a vital bridge between the Irish people and some of the poorest people in our world."

That vital bridge was as strong and effective as ever in 2017, and indeed it stretched not just from Ireland, but from our communities in the UK, South Korea, and here in the US as well.

In this annual report, we share with you an accounting of our activities, income, and expenditure in 2017. We are proud of the contributions of Concern Worldwide US to Concern Worldwide's global impact – in 12 short months, we operated in 27

countries, working directly and side by side with more than 10 million people toward outcomes that touched the lives of some 27 million.

The challenges we would face in 2017 were laid bare from the year's outset. Dire warnings of hunger crises in January gave way to the declaration of famine in part of South Sudan. In all, more than 20 million people across South Sudan, Somalia, Nigeria, and Yemen were pushed to the brink of famine as the year went on.

Our colleague Dominic MacSorley, CEO of Concern Worldwide in Dublin, said, "To declare a famine is to declare a failure of the political will to prevent it from occurring. To have four countries facing famine at one time is unprecedented and the continued failure of the international community to prevent or adequately respond to them is unacceptable."

It was a clear echo of our founding in 1968 by a small group of ordinary citizens who agreed that famine in Biafra was simply unacceptable. They acted, and the movement that would become Concern Worldwide was born.

With this report, we hope to tell a story of an organization that finds the existence of hunger, suffering, oppression, mass displacement, inequality, and disease simply unacceptable. It's an ethos that drives our staff in New York and Chicago every day, shared by our US government and foundation funding partners, generous "With this report, we hope to tell a story of an organization that finds the existence of hunger, suffering, oppression, mass displacement, inequality, and disease simply unacceptable."

corporate donors, board members, and thousands of individual supporters across the US.

This refusal to accept extreme poverty and its root causes increasingly requires our nearly 4,000 staff members worldwide to go to the most difficult areas, often in conflict zones, to reach the most vulnerable. Last year, it drove us to reach more than 256,000 people in Syria with improved water systems, sanitation, food, and essential household items; to reach 319,000 people in Somalia with cash transfers, education, nutrition, and clean water; and to supply seeds, tools, and training to 363,000 farmers in Mozambique, among hundreds of other initiatives reaching millions more.

We accomplished a great deal together in 2017, but there is much more to be done. Hunger, disease, and conflict continue to threaten tens of millions in underreported mass emergencies in the

Democratic Republic of Congo as well as in Bangladesh, where we are helping to support and sustain the nearly 700,000 Rohingya refugees who arrived in 2017. The Syria crisis is in its seventh year, with no end in sight, and South Sudan and Somalia continue to teeter between conflict and climate disaster.

Such massive challenges require maximum efficiency and effectiveness, and we are proud to report that 90% of funds raised in 2017 directly supported our programs.

We look forward to reporting to you at this time next year on efficiency and impact that are sustained and growing. We look forward as well to sharing accounts of commemorations and celebrations of our 50 years. Our commitment now, as it will be next year, is to redouble our efforts so that we are not needed 50 years from now.

Above all, we thank you.



Colleen Kelly
Chief Executive Officer



Joanna Geraghty Chair, Board of Directors

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2017 Highlights

Syria Iraq Lebanon Turkey

21,950

In Lebanon, where the majority of Syrian refugees live in residential buildings that are overcrowded and in poor condition, we have negotiated rent-free, rent-freeze, and rent-reduction agreements for tenants for periods of one year and longer, coupled with support to landlords to rehabilitate their properties. Our work in emergency shelter support has reached 21,950 people.

We worked with over 1,100 Syria

We worked with over 1,100 Syrian refugee children from ages three to five who were living in informal tented settlements to prepare them for enrollment into the Lebanese school system.

1,000

In Syria, our rapid emergency response to 4,000 families fleeing conflict saved lives during an intensification of violence that led to thousands of casualties during 2017.

Syria Iraq Lebanon Turkey

Syria/Iraq

People reached: Over 1.1 million

Lebanon

People reached: Over 158,000

Turkey

People reached: Over 200,000

256,839

In Syria, we hired almost 3,000 people through cash-for-work projects to

help maintain living and hygiene

standards within two camps for internally displaced people. Over 50% of those hired were women, which

provided a crucial source of family

income for those who fled conflict

In Lebanon, we worked to build 90 kitchen gardens in informal tented settlements. We also provided training and gardening kits to 900 low-skilled refugees, enabling them to grow their own food and secure work as farm laborers in their host communities.

without their husbands.

Our emergency humanitarian response in Syria reached 256,839 people through the rehabilitation of 22 water supply systems and 13 sewage systems as well as through the distribution of food baskets, hygiene kits, kerosene stoves, and kits with essential household items.

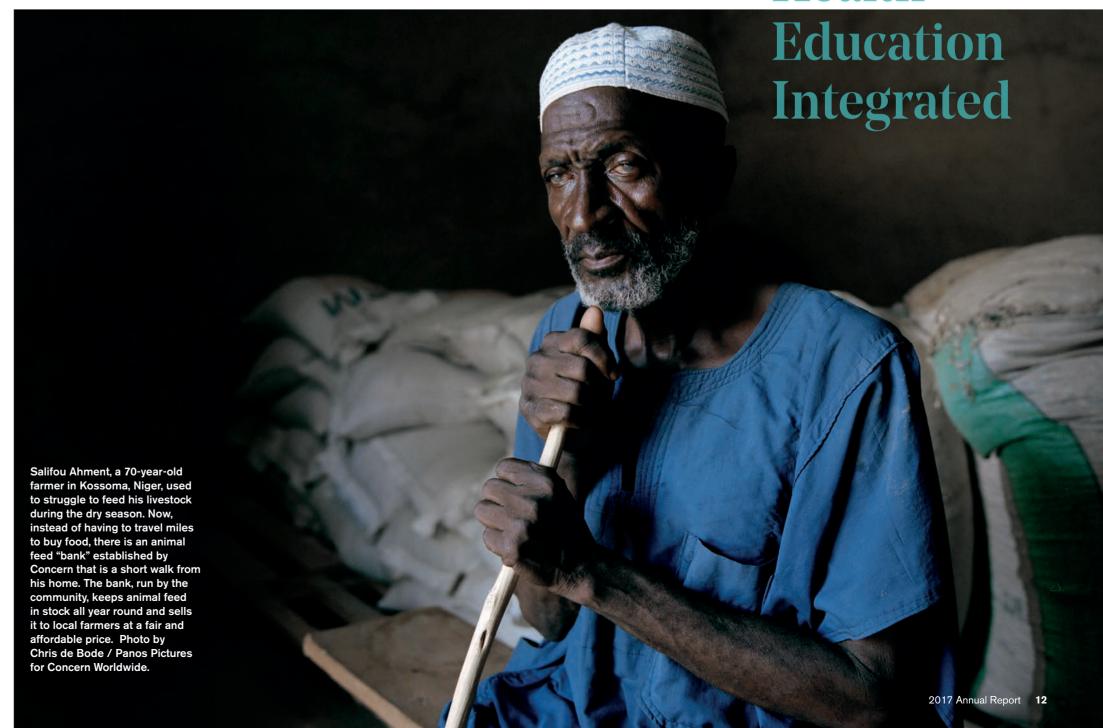
Photo: Iman lost 19 members of her family, including her husband, all of her children except one daughter, and all of her grandchildren except one grandson, in a bombing attack on their home in Syria. She lives in a garage in Lebanon that has been weather-proofed and installed with plumbing by Concern Worldwide. Photo by Kieran McConville / Concern Worldwide

Our Activities Overseas Programs

In 2017, Concern reached approximately 10.1 million people in 27 of the world's poorest and most vulnerable countries.

Our work spans five main areas: emergencies, livelihoods, health, education, and integrated programming. The broad goals of each program, the objectives that we have set for ourselves, and some illustrative examples of our work in each area are described in the following pages.

Emergencies Livelihoods Health





Emergencies

In 2017, we responded to 65 emergencies in 24 countries, directly reaching six million people.

The places where we work are often at greater risk from disasters, both natural and manmade. In an emergency, Concern acts quickly to save lives. Once the immediate crisis has passed, we remain on the ground, helping to rebuild livelihoods and infrastructure so that communities are better prepared for future crises. In addition, we advocate for changes to the way the world responds to emergencies.

Objectives and activities

The goal of our emergency program is to fulfil our humanitarian mandate and effectively respond to and mitigate against natural and human-influenced disasters.

Our main objectives are to:

- Respond rapidly in order to save lives and reduce suffering
- Improve access to food, water, and healthcare
- Prevent and reduce the impact of emergencies

Some of our achievements in 2017:

Responding rapidly in order to save lives and reduce suffering

By March 2017, drought and conflict had left nearly 23 million people in **South Sudan, Somalia, Kenya,** and **Ethiopia** in urgent need of humanitarian assistance. Concern expanded its emergency response to assist 1.5 million people directly in the most vulnerable communities.

In **Bangladesh**, our rapid scale-up during the influx of an estimated 671,000 Rohingya refugees fleeing conflict in Myanmar demonstrated the flexibility and agility of the organization's systems in coping with the sudden arrival of an unprecedented number of refugees. In Cox's Bazar District, we screened over 61,000 children under five for malnutrition and provided therapeutic feeding for around 2,700 severely malnourished children. We also provided health, nutrition, and counseling services to over 13,000 women.

As a result of heavy rains in **Sierra Leone**, a massive mudslide swept through the capital of Freetown. Within a few days of the emergency, we reached over 30,000 people with hygiene kits and clean water.



Improving access to food, water, and healthcare

In **South Sudan**, we worked in 17 emergency nutrition sites across the country, treating in excess of 59,000 children and mothers for acute malnutrition. After famine was declared in Leer, we scaled up our emergency response and deployed mobile teams to reach people seeking refuge in inaccessible areas such the swamps of nearby islands and temporary protection areas (TPAs) in Unity State.

In **Ethiopia**, to meet the urgent needs of those facing extreme food and water shortages, Concern expanded its emergency response to the pastoralist areas in the Southern, Afar, and Somali regions. Last year, we reached over 805,000 people with these emergency programs.

In **Somalia** and **Somaliland**, our emergency response program implemented cash transfers for some 28,000 families, enabling them to buy food, pay medical bills and education fees, and repay debts.

In **Syria**, our emergency humanitarian response reached almost 257,000 people through the rehabilitation of 22 water supply systems and 13 sewage systems as well as through the distribution of food baskets, hygiene kits, kerosene stoves, and kits with essential household items.

On the island of La Gonave in **Haiti**, we responded to the urgent needs of over 1,500 families by distributing cash vouchers so that people could buy food and meet their basic needs.

In the **Democratic Republic of Congo**, our work to provide safe water to more than 40,500 people in 103 villages has reduced deaths from water-related diseases and improved the health of extremely vulnerable communities. With reduced medical bills, families are able to save money for investment in their livelihoods and gradually lift themselves out of poverty.

Preventing and reducing the impact of emergencies

In **Afghanistan**, we worked with more than 85,000 people living in 124 communities vulnerable to natural disasters – such as avalanches, droughts, earthquakes, flash floods, and landslides – to build flood defenses and better irrigation systems in order to protect farms and homes from future disasters.

In the Punjab, Balochistan, and Sindh provinces in **Pakistan**, our work to build the resilience of local communities to flooding disasters reached over 110,700 people through the provision of drainage works in villages and the establishment of disaster management mechanisms.

Left: Nyirakamana Bakenga Jeanne is staying with her family in temporary accommodations at a school, where they have lived since they fled their village in the Democratic Republic of Congo after it was attacked. Photo by Kieran McConville / Concern Worldwide.

Above: Aneesa watches a Concern cash distribution from the window of her house in Pakistan. Photo by Sharjeel Arif / Concern Worldwide.

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Livelihoods

In 2017, we directly reached one million people through our livelihood programs.

Our livelihood programs address some of the underlying problems that affect people's ability to earn a living. We work to enhance access to markets, provide small-scale credit to invest in business development, and train people in vocational skills that create employment opportunities. We also promote climatesmart agriculture practices that help mitigate the impact of extreme weather and climate change.

Objectives and activities

The goal of our livelihoods program is to be a leader in delivering services that enable extremely poor people to have secure livelihoods.

Our main objectives are to:

- Reduce hunger
- Strengthen our social protection programming, work skills, and support systems
- Strengthen our climate-smart agriculture programming
- Promote graduation to economic productivity

Some of our achievements in 2017:

Reducing hunger

In the **Central African Republic**, farmers we helped in 2016 through seed fairs and trainings in improved cultivation methods produced surplus crops in 2017, enabling them to serve as seed suppliers and to take greater charge of their own livelihoods without external support.

In Mangochi, one of the districts in **Malawi** that was worst affected by the El Niño-induced drought, we worked with approximately 15,600 families to build community capacity for sustained food production through cash-for-work projects. This included establishing backyard vegetable gardens; planting over 438,000 trees in woodlands, around homes, and on bare hills and riverbanks; constructing roads; and planting vetiver grass to reduce erosion in flatlands and gullies.

Across ten municipalities in rural **Lebanon**, we supported 250 Lebanese farmers and 320 Syrian workers through 11 farmer field schools to grow potato, tomato, citrus, and quinoa crops to sell in rural and urban markets.

Strengthening our social protection programming, work skills, and support systems

In **Bangladesh**, we supported approximately 2,100 people to start microenterprises by providing them with training, grants, and assistance to develop business plans so that they could engage in savings and trade initiatives. We also worked with employers to identify gaps in the labor market and provided vocational training so that over 350 people were able to secure jobs.

We established 27 community saving and loan associations (CSLAs) in **Liberia** so that members could plan and establish new businesses and take charge of their own futures. We provided training to over 140 management committee members on handling transactions and bookkeeping and we also provided each of the CSLAs with start-up supplies such as record books, saving boxes, and padlocks.

Working in the Grand Ravine slum in **Haiti**, we employed people from the community to plant around 3,000 seedlings of forest and fruit trees to stabilize the soil in slum gullies and to provide a source of food and income for families living there.



Strengthening our climate-smart agriculture programming

In **Zambia**, our Realigning Agriculture to Improve Nutrition (RAIN) program came to an end. Results showed that over the life of the program, the number of farmers producing both iron-rich foods and vitamin A-rich crops grew by 97%, with a corresponding increase of 89% in the number of homes where children were receiving more meals per day. In 2017, we reached over 6,100 families.

In **Somaliland**, our work with farmers to improve dryland and climate-resistant agriculture techniques demonstrated significant gains for farmers who established fruit tree nurseries. They produced an average of 13 bags a year of each fruit type, allowing them to keep one-third for their own needs and to sell the surplus for profit.

In response to the effects of climate change in **Ethiopia**, we promoted natural resource conservation, climate-smart agriculture, and land rehabilitation to help communities withstand the effects of weather shocks.

Promoting graduation to economic productivity

In **Rwanda**, the success of our work has been recognized by the Ministry of Local Government, which has provided land to the extreme poor in the communities where we work and has nominated us to co-chair on learning and capacity development within the social protection sector. From this position, we are advocating for lessons from our graduation program — in which extremely poor communities are mentored and supported with asset transfers — to be integrated into the national social protection program.

In **Bangladesh**, Concern provided skills training, business development assistance, and employment generation to over 66,400 extremely poor people in urban areas and the coastal region to enable them to build their productive assets and improve income levels.

Left: Jackson, age 11, is a grade-three student at primary school who sometimes looks after his family's five goats after school. His family has benefited from Concern's graduation program in Burundi. Photo by Chris de Bode / Panos Pictures for Concern Worldwide.

Above: Kadiatu Conteh is a member of the Tawponeh Women's Group who benefits from the Linking Agriculture, Natural Resource Management, and Nutrition program in Sierra Leone. Photo by Jennifer Nolan / Concern Worldwide.

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Health

In 2017, Concern's work directly helped to improve the health of 1.6 million people.

In some of the poorest parts of the world, we save lives and reduce suffering by strengthening health systems and improving access to maternal and child health, clean water, and sanitation.

On the ground and in national and global forums, we tackle hunger and malnutrition, which underpin many preventable health problems.

Objectives and activities

The goal of our health program is to contribute to the achievement of health and nutrition security for poor people.

Our main objectives are to:

- Prevent undernutrition and extreme hunger
- > Strengthen maternal and child health
- Strengthen health facilities
- Improve access to clean water and sanitation

Some of our achievements in 2017:

Preventing undernutrition and extreme hunger

When increasing numbers of people were affected by political conflict and instability in **South Sudan**, we expanded our work in health and nutrition centers, helping to prevent and treat malnutrition. By scaling up, we were able to reach over 18,500 children under five — nearly three times as many as the previous year.

In **Burundi**'s Kirundo Province, where severely malnourished children were suffering in a crisis that was largely ignored, we designed a two-month nutrition treatment program for children under five, along with a wider household program to help families grow their own food and start small-scale businesses. We reached over 40,000 people.

Strengthening maternal and child health

In Marsabit, **Kenya**, over 600 community health volunteers joined Concern in partnering with the Ministry of Health to screen and refer cases of malnutrition and provide health education through the community conversations model. With this approach, extremely poor communities come together to devise grassroots solutions to their own very specific problems. In North Horr, the rate of pregnant women receiving iron-folic acid supplementation between January and July of 2017 more than doubled to 84% coverage in the 13 communities that were mobilized.

In drought-affected communities in Sindh, **Pakistan**, over 190,000 people benefited from our nutrition program. We provided malnourished pregnant mothers with food supplements and children under five with therapeutic food and nutrition services.

The success of our child survival project in training community health workers across ten slum communities in Freetown, **Sierra Leone** increased the rate of maternal deliveries attended by skilled caregivers from 74% to 95%. Our work to support health structures and improve the treatment of illnesses in children and newborns reached over 34,400 children and over 37,000 women.

Strengthening health facilities

The Lac region of **Chad** has seen an influx of refugees from neighboring countries and is also home to around 118,000 internally displaced people as well as vulnerable host communities. To help these populations, Concern constructed a health center that provided maternity medical equipment and delivered a nutrition program to over 19,800 children and mothers. Using a community-based approach, we helped prevent malnutrition through a network of 104 community health volunteers working in 39 villages and four sites for internally displaced people.



Concern partnered with health center staff in the Tahoua Region of **Niger** to provide training, monthly supervision, and support to community-level health representatives to treat over 9,200 young children for malaria, diarrhea, and pneumonia close to their homes and within the first 24 hours of illness when intervention is most beneficial.

Improving access to clean water and sanitation

In Liberia, we established 30 water committees that were trained on the sustainable management and the use and maintenance of water resources. The project was part of an integrated effort to break the cycle of chronic malnutrition and reduce diarrheal disease in vulnerable children. As a follow-up in 2018, we are building 15 new wells and rehabilitating a further 15 with the participation of the newly trained committees.

In **Bangladesh**, we installed 12 tube wells and 480 rainwater harvesting systems to ensure safe water for over 10,700 people.

In **DPR Korea**, we constructed new latrines and sanitation facilities in homes, farms, and schools in Kangwon and North Hwanghae Provinces, reaching more than 2,000 people.

In the West and South Kordofan states of the **Republic of Sudan**, where South Sudanese refugees fleeing conflict have settled, our emergency water projects reached over 21,000 people with a safe water supply. This included over 3,000 people who were provided with new latrines in their homes and at least 2,600 children who were provided with adequate sanitation facilities in schools.

In rural **Ethiopia**, we rehabilitated two boreholes and a spring, giving approximately 10,500 people access to clean water for domestic consumption, which has increased water supply on average from five gallons to 20 gallons per household. There have been very few reports of diseases associated with water since this project was completed.

Left: Marie Chantal Kwizera works as a Concern-supported "light mother," giving tips to other mothers in her community in Burundi on the best ways to care for their children. Marie educates community members on hygiene improvement, preparing nutritious meals, and kitchen gardens. Photo by Darren Vaughan / Concern Worldwide.

Above: Mama Joelle Inamulongo stands at the Congo River in Tanganyika, Democratic Republic of Congo. She says that Concern's installation of a new water source in her village has had a positive impact on her life. She used to spend at least one hour every day collecting water from the river. Photo by Kieran McConville / Concern Worldwide.

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Education

In 2017, Concern's education programming supported over 170,000 people directly.

Concern places education at the heart of development, using it as a key to break the poverty cycle and improve health, nutrition, income, and opportunities for all children.

Objectives and activities

The goal of our education program is to improve the lives of extremely poor children in a sustainable way by increasing access to quality primary education.

Our main objectives are to:

- Increase school access and attendance
- Improve learning outcomes
- Improve school facilities
- Provide access to education for children in emergencies

Some of our achievements in 2017:

Increasing school access and attendance

In Grand Bassa County, **Liberia**, over 6,800 primary students and 386 teachers benefited from improved classroom instruction and psychosocial services as well as parent-teacher associations, which reduced dropout rates.

Improving learning outcomes

In Saut-d'Eau, **Haiti**, we are working with over 3,300 school children, teachers, and parents to improve the literacy of children through teacher training and the distribution of books and other school items.

In 43 schools with which we work in Mukuru slum in Nairobi, **Kenya**, head teachers reported in 2017 that all children in classes 1, 2, and 3 can now read Kiswahili and English at their level and that attendance rates have significantly improved.

Improving school facilities

Water and hygiene are essential for healthy schools and students, and in **Chad**, we provided water and sanitation facilities in 23 schools serving over 8,600 children. These new facilities will also reach at least 11,500 people in over 17 villages.

Two years after the 2015 earthquake in **Nepal**, we continued our work in 44 schools to develop strong disaster management systems and improve water and sanitation infrastructure. We also retrofitted 11 schools to withstand future earthquakes, including renovating toilets and water facilities.

Providing access to education for children in emergencies

In **Turkey**, we work in collaboration with the Turkish Ministry of Education and local partners to help Syrian children access quality education to support their learning and well-being. In 2017, Concern helped over 5,700 school-aged Syrian girls and boys enter the formal education system with Turkish language support and accelerated learning programs.

In **Lebanon**, through our education program targeting 5,300 children in informal tented settlements, we trained 229 teachers in first aid and child protection and also conducted awareness sessions for parents to support their children's educational achievement at home

In **Syria** and **Iraq**, our work in child protection benefited more than 1,200 children through the establishment of nine child-friendly spaces. The spaces were designed to meet the psychosocial needs of children dealing with the trauma of conflict and upheaval. Activities included drawing, music, and sports as well as extra tuition in reading and writing to complement schoolwork.

Above: Mariam participates in Concern's non-formal education program that focuses on early childhood education in Lebanon. Photo by Chantale Fahmi / Concern Worldwide.



Integrated Programs

In 2017, we directly reached over one million people through our integrated programs.

The challenges faced by the extreme poor are multi-dimensional. We believe that more effective and lasting solutions can be found in interventions that deliver a range of integrated programs with the same target group, in the same area, and in a coordinated manner.

Objectives and activities

The goal of our integrated programs is to improve the lives of the extremely poor by addressing their needs in a holistic way that focuses on the interrelated barriers to their development.

The objective of the program is to deliver sustained improvements in the overall living conditions of targeted communities.

Some of our achievements in 2017:

In conflict-affected Kouango in the **Central African Republic**, we established 29 farmer field schools in 29 villages, providing training on harvesting techniques, seed preservation, and the use of biopesticides. Our integrated program, which also includes fishing and cash-for-work projects, is reaching nearly 35,000 people.

We are working in 91 villages to enhance local communities' resilience in the Sila region of **Chad.** In 2017, we reached over 37,500 people directly. This integrated program uses techniques such as climatesmart agriculture, homestead gardening, and agroforestry to build family assets while preserving the local ecosystem.

In DPR Korea, we worked in 42 drought-affected cooperative farms in Kangwon and North Hwanghae provinces with integrated programs to grow food sustainably, build community resilience, improve irrigation systems, and modernize food processing facilities. We reached over 48,600 people last year, involving farmers in advanced sustainable practices such as conservation agriculture, vegetable production under solar greenhouses, and the System of Rice Intensification (SRI).

In **Ethiopia**, where over 80% of those living in rural areas are dependent on rain-fed agriculture and are particularly vulnerable to weather-related shocks, we worked to build the resilience of communities through multi-sectoral programs that focus on livelihoods, food security, natural resource management, and health and nutrition. In the Amhara and Southern Nations Nationalities and Peoples' regions, we reached more than 23,300 extremely poor families.

In response to the urgent humanitarian needs of temporarily displaced people and vulnerable, drought-affected families in **Pakistan**, we reached over 1.25 million people through a multisector response. Our efforts focused on economic recovery through livelihood training projects and livestock support; delivering emergency healthcare services and supporting health facilities; providing safe water and restoring essential infrastructure; and constructing transitional shelters to protect vulnerable families.

Above: Ismael Ali and his son Halimo
hates in Concern's Hassan. Halimo is being treated for severe
hates ogram that acute malnutrition with the support of
hod education Concern Worldwide in Somali Region,
hantale Fahmi / Ethiopia. Photo by Jennifer Nolan /
Concern Worldwide.

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2017 Highlights

Somalia Kenya Ethiopia Republic of Sudan South Sudan

319,000 21,000

In response to the drought in Somalia, our emergency projects including cash transfers, education, nutrition, and water and sanitation - reached over 319,000 people and helped to avert major loss of life.

During drought in Marsabit County, Kenya, Concern ensured that major breakdowns in water infrastructure were promptly addressed. Boreholes were rehabilitated and hand pumps and solar pumping systems were installed, ensuring that over 21,000 people received four gallons of safe drinking water per person per day, the recommended international standard.

23,000

In Ethiopia, where over 80% of those living in rural areas are dependent on rain-fed agriculture and are particularly vulnerable to weather-related shocks, we are working to build the resilience of communities through multi-sectoral programs that focus on livelihoods, food security, natural resource management, and health and nutrition. In the Amhara and Southern Nations Nationalities and Peoples' regions, we reached more than 23,000 extremely poor families.

70.000

Throughout July and August in South Sudan, where torrential rains damaged crops. Concern supported vulnerable farmers with climate-smart techniques through 40 farmer field schools. We provided training on improved farming practices, such as seed preservation, pest management, and general agronomic skills. In total, we reached over 70,000 people through the program, which also included the construction of dykes and ponds as well as the distribution of fishery and farming kits.

2.100

In Somalia, our resilience program supported over 2,100 vulnerable families in Gedo and Mogadishu amilies with cash and materials to construct or rehabilitate their shelters

In the Republic of Sudan, parts of Darfur, and eastern Chad, we reached over 16,800 mothers with maternal and child health education services, including skilled delivery, antenatal post-natal care, nutrition and not counseling, and immunization. proximately 48,270 children also

Somalia Ethiopia Kenya **South Sudan** Rep of Sudan

People reached: Over 639,000

Ethiopia

People reached: Over 3 million

People reached: Over 3.7 million

Republic of Sudan

People reached: Over 1.4 million

South Sudan

People reached: Over 839,000

Photo: Scholastica Mbinya, a mother of three in Kenya, was assisted by Eunice, a Concern-supported community health volunteer, before, during, and after her recent pregnancy. Photo by Peter Caton.

Safeguarding

Working with Partners

Maintaining the safety and protection of the communities with whom we work and of our staff is of primary importance to Concern. We are a signatory to the Statement of Commitment on Eliminating Sexual Exploitation and Abuse by UN and Non-UN Personnel and to the Red Cross Code of Conduct.

Concern places particular emphasis on standards of behavior that we expect from our staff, visitors to our programs, and our local partner staff. To this end, we developed a Program Participant Protection Policy (P4) and Concern Code of Conduct (COC) to which all Concern employees must adhere. The policy sets out the standards of behavior expected from all employees in relation to each other, our program participants, and other relevant parties.

We have a Complaints Response Mechanism and are committed to investigating allegations of behavior in breach of the P4 and COC. All complaints are investigated, following established investigation guidelines, and, where substantiated, disciplinary action is taken, up to and including dismissal. We employ a protection adviser at our head office and in a number of our program countries. The advisers have supported and strengthened the integration of humanitarian protection into programming through the development of good humanitarian protection practice and the dissemination and application of the P4 and COC throughout the organization.

Concern is a certified member of the Core Humanitarian Alliance. This means that our policies and procedures are designed to ensure that we are accountable to the people with whom we work and they have been externally audited and found to be operating effectively.

While we believe that our systems are working, we are committed to their ongoing development. Over the course of the next year, we plan to work closely with governments, peer organizations, and other relevant bodies to identify and implement measures that will enhance policy and practice in this area.



Concern cannot achieve its mission alone. We believe we can achieve greater impact working in collaboration with other organizations and institutions.

Partnerships may involve Concern participating in joint operations, supporting and monitoring work, or funding local partners to deliver services. In many cases, a large part of Concern's input has been — and will continue to be — focused on capacity building for our partners.

Partnerships are evident to different degrees in all our programs, with livelihoods representing 30% of partners, health 18%, education 3%, integrated 32%, and emergencies 17%. The country with the largest number of partners in 2017 was Pakistan with 26 partners.

We continue to work in strategic partnerships. For example, we are an active member of the Scaling Up Nutrition movement. In the academic arena, we collaborate closely with Sonke Gender Justice; International Food Policy Research Institute (IFPRI); Feinstein International Center, Tufts University; Institute of Development Studies, University of Sussex; Development Studies Association of Ireland; Harvard Humanitarian Initiative; Trinity College Dublin; Irish Forum for Global Health; University College Dublin; and the University of Ulster.

In the private sector, Concern works in partnership with Nethope and Google, which support our information and communication technologies for development initiatives; with Zurich Insurance Group, which supports our flood resilience programming and learning; with EY and Accenture, which support our organizational development activities; and with Web Summit, which provides technical and design support.

As a founding member of Alliance2015, a partnership of seven European organizations with a presence in 89 countries, we continue to work in collaboration with our fellow members at program and policy levels.

In 2017, we provided more than \$17 million to 129 partners.

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DPR Korea Bangladesh Nepal Pakistan Afghanistan

DPR Korea

People reached: Over 133,000

Bangladesh

People reached: Over 800,000

People reached: Over 99,500

Pakistan

People reached: Over 3.7 million

Afghanistan

People reached: Over 680,000

Photo: Women carry clean water in mud pots from a communal well in Sindh province, Pakistan. Photo by Sharjeel Arif / Concern Worldwide





Our sincere thanks for the most generous support of the United States Government.

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Mozambique Malawi Uganda Zambia DR Congo

Mozambique

People reached: Over 151,000

Malawi

People reached: Over 2.1 million

People reached: Over 1 million

Zambia

People reached: Over 170,000

People reached: Over 367,000

Photo: Muragije Nyiramigisha at Bushani camp in Masisi, Democratic Republic of Congo. Her family received essential supplies from Concern. The family was forced to flee their home when fighting broke out between armed groups. They only managed to bring one cooking pot and the clothes they were wearing. Photo by Kieran McConville / Concern Worldwide.

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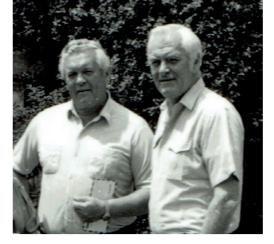
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